California Student Aid Commission

CSAC Program Updates

Presented By: California Student Aid Commission





Today's Agenda

- Program Updates
 - Awards
 - Year-End Process
 - Cal Grants
 - Dream Act
 - Middle Class Scholarship
 - Outreach & Training
 - Specialized Programs
 - Customer Relations
- 2017-2018
 - New FAFSA Prior, Prior Year
- GDSM
- Questions





Program Updates



2015-2016 Offered Awards

Applications

- 2,612,883 ISIR
- 39,866 Dream Act

Offered Awards (New & Renewals)

- 342,742 HS Entitlement (E1)
- 41,516 Transfer Entitlement (E2)
- 25,750 Competitive (C1)
- 36,476 Cal Grant C
- 49,532 Middle Class Scholarship



Year-End Reconciliation

- November 19, 2015 deadline: All 2014-15 roster transactions must be completed in WebGrants
- Refer to the Monthly Payment Activity Report for your school's latest balance
- Invoices will be mailed to schools that have a 2014-15 Cal Grant or MCS balance





Cal Grants

Cal Grant A

UC Award amount: \$12,240

Cal Grant B

- Access Award: \$1,656
- CCC Augmentation

Cal Grant C

 Priority criteria updated

GPA Submission

- Ting Bill (AB 2160)
 mandates all
 seniors' GPAs must
 be submitted
 electronically
- Opt-out option must be given to students/parents no later than October 15th each year



Competitive Cal Grant

- 2015/16 Budget Act
 - Increase of 3,250 awards
 - Total of 25,750 annual awards
- Eligibility Changes
 - 2016/17 income and asset ceiling adjusted annually CPI
 - Lifetime cap on award based Education Level
 - Improvements in utilization and paid rates
 - Paid rate for 2014-15 is 96.2%





Competitive Cal Grant

- Scoring Matrix: Plans to implement changes to better target the most disadvantaged applicants for 2016-17 academic year
 - Increase focus on financial disadvantage elements
 - Supplement consideration of income with EFC
 - > Reduce points on the GPA
 - Reserve household status points for independent single parents only
 - Simplify scoring for parent education



Scoring Matrix Comparison

POINT CATEGORY	2015-16	2016-17
FAMILY FINANCES		
FAMILY INCOME & HOUSEHOLD SIZE	380	250
EXPECTED FAMILY CONTRIBUTION (EFC)		250
GRADE POINT AVERAGE (GPA)	350	100
HOUSEHOLD STATUS		
STUDENT OR PARENT (SAME AS CURRENT)	90	
SINGLE PARENT APPLICANTS ONLY		80
SINGLE-PARENT FAMILY OR OTHER STATUS		
STUDENT EDUCATION / ACCESS EQUALIZER	90	80
PARENT EDUCATION LEVEL		
FATHER AND MOTHER	90	
FATHER <u>OR</u> MOTHER		80
DISADVANTAGED / SOCIOECONOMIC INDICATORS		80
FAMILY / ENVIRONMENT INDICATORS		80
TOTAL SCORE	1000	1000

Making education beyond high school financially accessible to all Californians.



California Dream Act

- New processes:
 - Monthly electronic data exchange with the U.S. Selective Service to register eligible male students
- New enhancements:
 - Adjusted landing page layout
 - Improved resources page
 - Clarified determination logic questions
 - Revised help text in application



California Dream Act

- Challenge
 - Paid Rate for 2014-15 is 66%
 - 2,684 potential student award withdrawals
- Actions Taken
 - On-going student communications
 - Analysis breakdown by reason code
 - Survey sent to 1,400 students



Middle Class Scholarship

- 2015/16 Maximum Award Amounts
 - \$2,448 at UC
 - \$1,092 at CSU
- Eligibility Changes
 - 2016/17 Income and asset ceiling adjusted annually CPI
 - Lifetime cap on award based Education Level



- Delivered 21 Annual High School Counselor Workshops held across the state
- Hosted 14 live, scheduled webinars for institutions

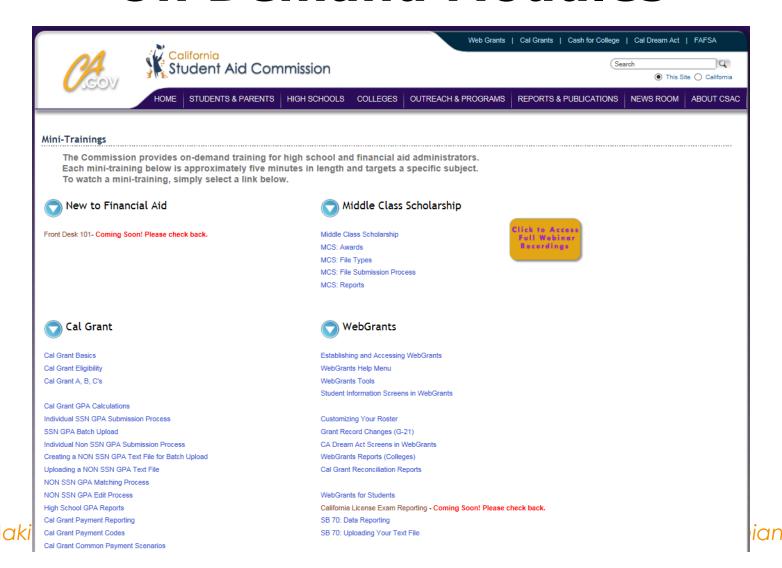
 Participated in outreach to middle school, high school, and college students

Webinars





On Demand Modules





OPERATIONS MEMO Update from the California Student Aid Commission GOM 2014-22

July 11, 2014

Financial Aid Administrators

High School Counselors TO:

Catalina G. Mistler Catalina G. M Chief, Program Administration & 9

FROM:

SUBJECT: 2014-15 Cal Grant Award An

This Operations Memo from the Ca provides an update on the award amy Act and provides guidance regardy eligible to complete a Free Applicaty 2014-15 Cal Grant Award Any

SPECIAL ALERT

Update from the California Student Aid Commission June 30, 2014 TO:

Financial Aid Administrators FROM:

Catalina G. Mistler Catalina of Mixter Chief, Program Administration & Services Division

SUBJECT: Annual Renewal of WebGrants Access Forms institutions of the annual requirement to submit:

- This Special Alert from the California Student Aid Commission (Commission) reminds WebGrants Information Security and Confidentiality Agreement (Confidentiality
- WebGrants System Administrator's Access Request Form (Access Request Form)

The deadline to submit WebGrants access forms is July 31, 2014.



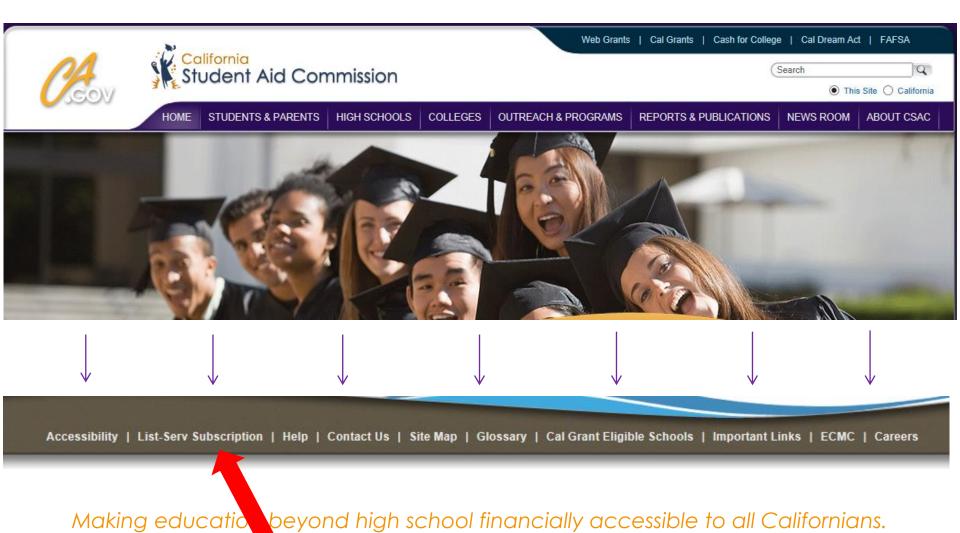
Making education beyond high school financially accessib

Ops Memos and Special Alerts

Portal Menu WebGrants Too's Help Sign Out California Student Aid Commission (SAPRD) WebGrants System Enrollment GPA Student Info School Info Roster/Reconciliation Data Transfer Chafee Grant Byrd Scholarship NON-SSN GPA **Help Center** General Information Adjustment Reason Codes Accept/Reject Reason Codes Changing Your Password Help with your Account Publications Operation Memos and Alerts **Email Messages and Post Cards Sent to Students Production Schedule**



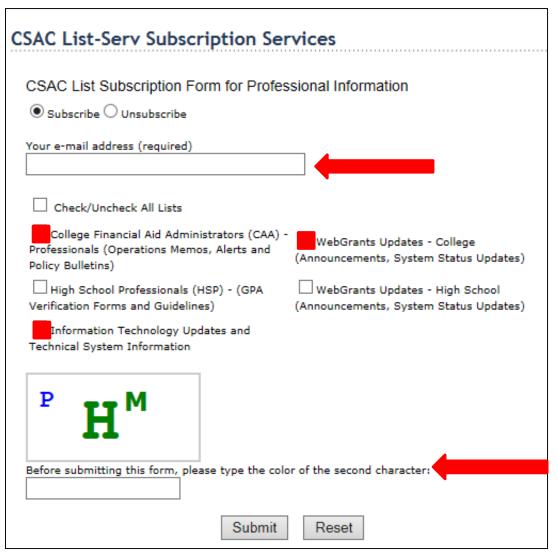
List-Serv subscription



List-Serv

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Making education beyond



Institutional Participation Agreement (IPA)

- Possibility of 2016-17 Interim IPA
- Seven (7) significant recommended amendments:
 - Enrollment files with units
 - Elimination of term advance
 - Utilize batch upload process for payments
 - Educational level verification
 - Financial literacy programs
 - Separately published policy for Cal Grant B Access/Cal Grant C Books & Supplies
 - Expand IPA to include all CSAC programs



Participation in Workgroups

- Competitive Awards
- Dream Act
- Chafee Enhancement Project
- Institutional Participation Agreement (IPA)
- Middle Class Scholarship (UC & CSU only)
- Prior-Prior-Year (PPY) New
- Grant Delivery System Modernization (GDSM) New
- Cal Grant C New



Partnership with Institutions

For Institutional Support assistance:

- Call us at (888) 294-0153, or
- Email us at schoolsupport@csac.ca.gov
- Institutional Support staff are available to assist you

www.csac.ca.gov



Specialized & Outreach Programs Administered by CSAC

- Federal Programs -
 - Chafee
 - Child Development
 - John R. Justice



Specialized & Outreach Programs Administered by CSAC

- State Programs -
 - Assumption Program of Loans for Education (APLE)
 - Grad APLE
 - Credentialed Teachers APLE
 - State Nursing APLE
 - Law Enforcement Personnel Dependents



Specialized & Outreach Programs Administered by CSAC

- Outreach Programs -
 - Cash for College
 - California Student Opportunity and Access Program (CalSOAP)

Customer Relations

- Call Volume
 - 2014/15 = 75,000 Calls Answered
- Email Volume
 - \cdot 2014/15 = 35,000
- Student Paper Forms Keyed
 - \cdot 2014/15 = 100,000
- Student Appeals Processed
 - \cdot 2014/15 = 2,500



Customer Relations

Account Inquiries

Students or participants who need assistance may either:

- Call us at (888) 224-7268, or
- Email us at <u>studentsupport.csac.gov</u>, or
- Create a WebGrants for Students account on WebGrants for Students, located at webgrants4students.org.



Customer Relations





2015 Cal Grant Handbook

(csac.ca.gov)

2017-18



FAFSA Changes for 2017/2018

Starting 2017/18

- File FAFSA beginning October 1st, 2016
- FAFSA will use "prior-prior year data"
 - Tax year 2015 will be used for both 2016-17 and 2017-18 academic years

CSAC

- Preparing for changes to programs
- Created a workgroup involving different representatives



FAFSA Changes for 2017/2018

Key considerations:

 In an effort to comply with the new opening date for the 2017-18 application year, the Commission anticipates in setting an earlier reconciliation deadline for 2016-17.

California Student Aid Commission

Grant Delivery
CASFAA
Survey Request
November 2, 2015



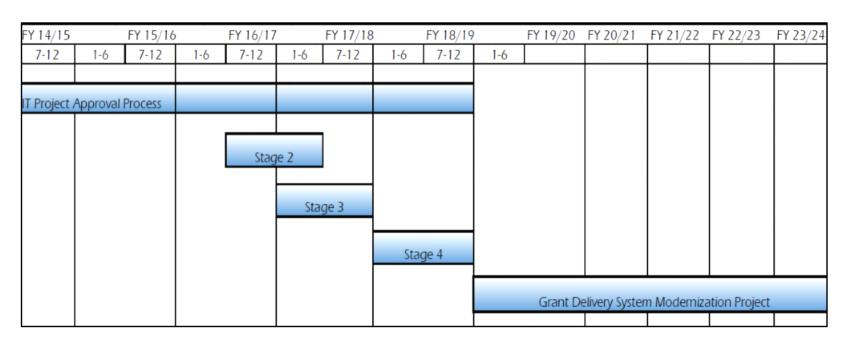
Today's Message

- Grant Delivery System Modernization (GDSM) Project Status
 - CA STAR (PAL) Stage/Gate Process
 - Expected Planning & Procurement Timeline
- Stakeholder Outreach
 - GDSM Survey
 - GDSMProject@csac.ca.gov
- Next Steps



GDSM Project Planning/Procurement/Launch

Grant Delivery System Modernization (GDSM) Project Estimated Timeline/Status





Stakeholder Outreach

- Distribute survey for organizations, institutions, high schools and students to validate key capabilities
- Reach the GDSM Survey at:

csac.ca.gov

• Look for GDSM Stakeholder Outreach Survey under the "Important News" banner; center page



Next Steps

- Summarize Survey Results to validate key capabilities
- Draft System Requirements

Reach the GDSM Project at:

GDSMProject@csac.ca.gov

Questions?



Thank You